

## What is Spot TV?

Spot TV is an app designed for parents to be able to watch their students via live streaming participate in our classes here at Patti's All-American without having to enter our facility.

## How do I get Spot TV on my device?

Step 1: Download the FREE mobile app. Search the App Store for Spot TV Family.

Step 2: On the App's home screen, select the button that says "New here? Sign up" to complete registration.

Step 3: Your customer service team at Patti's All-American will activate your account once your information and your child's viewing schedule have been verified.

Each parent would need their own app and registration as individuals are unable to share login information.



## What about security?

Simply put, nobody has access to Spot TV that wouldn't have access to viewing your child here at our facility. Once your account has been activated, you will ONLY be able to access our live streaming cameras during your assigned child's class time. For security purposes, you will not have access to the live streaming for makeup classes. In addition, Spot TV's security protocol meets that of online banking standards. Spot TV believes the online security of our families, your children, and the Patti's All-American staff are their highest priority. They will always strive to deliver a comprehensive, high-performance online viewing solution with an acute focus on keeping your data safe, your interactions secure, and Patti's All-American protected. For more information on security, click here.

## **Need further assistance?**



Spot TV LOVES connecting families! If you need further technical assistance with your viewing experience, please reach out to Spot TV's family success team. They are standing by!

Family Support is available M-F, 8am-5pm CST.

Email: contact@spottv.pro

Website: www.spottv.pro

Phone: 1-844-307-7768



Cdata/Spot TV/Spot TV Handout